



# Processing an OEC D2D Express and an OEC D2D Express Direct Transaction

July 15, 2021

# Contents

# Page

## D2D Express (Auto-SPRINT) and D2D Express Direct (Manual SPRINT)

- Overview
- Benefits

## D2D Express (Auto-SPRINT)

- Processing a D2D Express Order - FedEx Shipment
- Processing a D2D Express Order - Local Shipment

## D2D Express Direct (Manual SPRINT)

- Requesting an Express Direct Order
- Processing an Express Direct Order

## How to Find Part Dimensions in Parts Workbench

## Understanding Your D2D Express Window

## D2D Express and Express Direct Criteria

## Best Practices

## Additional Resources

## Commercial Invoice Example

## SPRINT Eligibility Quick Reference Guide

3

5

7

9

20

28

31

35

37

41

43

45

46

47

48



Getting Customers back  
on the road!



# D2D Express (Auto-SPRINT) and D2D Express Direct (Manual SPRINT)



## Overview

Currently, we have two programs that make up our SPRINT (Service Parts Received In No Time) Program. There are minimal changes to one and a completely new operating process for the second. See below for more information.

### 1. D2D Express (Auto-SPRINT)

- Otherwise known as Auto-SPRINT (Service Parts Resolved In No Time) leverages national GM Dealership and ACDelco Direct Account inventory to fill SPAC cases when parts are not available through normal Customer Care and Aftersales channels. This is performed automatically the first 2 days a SPAC case is added to a backorder.
- D2D Express is an effective automated tool used to assist in backorder resolution and valuable resource for getting our customers back on the road.
- Refer to page 8 for **new/changes** and detailed information.

**NOTE: OEC D2D Express portal is now accessible through other internet browsers: Chrome, MS Edge, Firefox, etc.**

# D2D Express (Auto-SPRINT) and D2D Express Direct (Manual SPRINT)



## Overview...continued

### 2. (New) Express Direct:

- A simple way to request a “manual” SPRINT without contacting SPAC. Intended as a faster more efficient method to obtain a part when the buying dealer has already located one in another dealer’s or ACDelco DA’s inventory.
- Buying dealers can access Parts Workbench (PWB) and “shop” the SPAC cases to a specific individual ACDelco DA or dealer.
- Provides dealers with the ability to obtain back ordered parts (order must have been upgraded to a SPAC Case) that were **not** filled via the D2D Express (automatic SPRINT) process.
  - Dealers must wait until the 2-day auto D2D Express process has concluded before using Express Direct.

**Note:** Parts designated as “Local Only” are not eligible for Express Direct. Dealers can use the D2DLink PayPal option to buy the part from another dealer or ACDelco DA.

- Refer to page 29 for **new/changes** and detailed information.

**NOTE: OEC D2D Express portal is now accessible through other internet browsers: Chrome, MS Edge, Firefox, etc.**

# D2D Express and D2D Express Direct

---



## Benefits

- Getting GM customers back on the road as quickly as possible.
- Other benefits include:
  - Selling Dealer
    - Reimbursement of 15% (up to \$100) of the dealer price of the part.
  - Buying Dealer
    - GM pays the shipping charged between the selling and buying dealer for SPRINT only.

# Processing a D2D Express (Auto-SPRINT) Order



# D2D Express (Auto-SPRINT)

## D2D Express (Auto-SPRINT):

An automated process involving the OEC D2D Express system

- SPAC Cases are automatically sent to OEC D2D Express once the SPAC Case has been created.
- All D2D Express (Auto-SPRINT) requests sent to OEC between 8:00 am and 8:00 pm Eastern Time will “shop” ACDelco and Dealer inventory in various waves for up to 2 days.
- If a selling ACDelco DA/dealer “commits” to a request, it must be “confirmed”, including printing the FedEx Label, **before 8:30 pm Eastern Time.**
  - If not confirmed within this time frame, the order will expire and will be removed from the dealer’s OEC D2D Express Console and sent back to GM.
- If a D2D Express (Auto-SPRINT) request is not picked up by a selling ACDelco DA/dealer on the first day, it will “shop” the following day at 11:00 am Eastern Time.
- D2D Express (Auto-SPRINT) requests that are **NOT** fulfilled will remain active in the CCA ordering system and continue to be worked by the SPAC team to resolve.

**Note:** There are some parts that do not shop through these processes. Please refer to **Criteria** on page 43 and 44.



# D2D Express (Auto-SPRINT)

## D2D Express (Auto-SPRINT):

### New or Changed

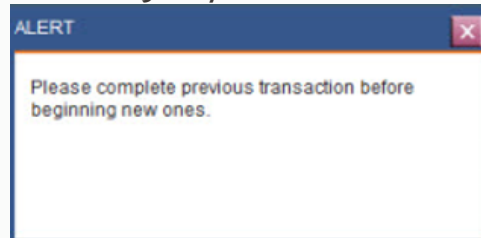
- **(Change)** U.S. selling ACDelco DAs/dealers are now able to complete the entire SPRINT process utilizing the OEC D2D portal, which includes printing the FedEx label, and for local deliveries - printing the packing slip and buyer sign-off sheet.
  - **LoopOne is no longer used – Labels are no longer faxed or emailed.**
  - **(New) The part number and the SPAC Case number are now included on the FedEx Label.**
- **(Change)** Updated weights and measures within the CCA system to ensure accurate information is used to identify parts that are too heavy or too large to be shipped via FedEx overnight air.
- **(Change)** Selling ACDelco DAs/dealers must “commit and confirm” the request, including printing the FedEx Label, **before 8:30 pm Eastern Time.**
  - If not confirmed within this time frame, the order will expire and will be removed from the dealer’s OEC D2D Express Console and sent back to GM.

# Processing a D2D Express Order – For a FedEx Shipment

## Selling dealers:

D2D Express orders must be processed and completed on the same day you commit to it.

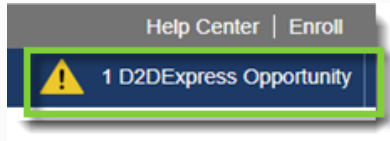
- Orders **outside** your local delivery area must be shipped the same day (or next day if you commit to a transaction after your normal FedEx pick up time) for overnight delivery. If you do not have a standard daily pick up, you will need to call FedEx (800.463.3339 ) or use FedEx.com.
- Orders **in** your local delivery area must be delivered by the close of business the following day. Suggestion: Obtain a signature acknowledging proof of delivery by SPAC case and part #. This proof should be retained for 30 days.
- If a selling dealer “commits” to a request, it must be “confirmed”, including printing the FedEx Label, before 8:30 pm Eastern Time.
  - If a D2D Express (Auto-SPRINT) request is not picked up by a selling ACDelco DA or a dealer on the first day, it will “shop” the following day at 11:00 am Eastern Time.



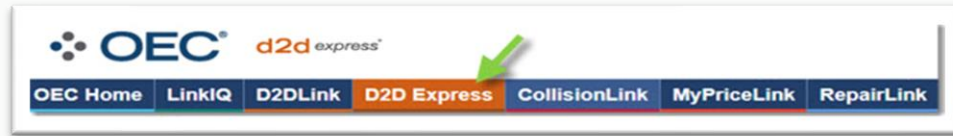
# Processing a D2D Express Order – For a FedEx Shipment



1. There are several ways to access the OEC D2D Express opportunity window:
  - When new opportunities arrive, a D2D Express real-time notification displays in the upper right-hand corner of any window. Click the notification to access the D2D Express Overview.



- Click the **D2D Express** tab.



- OR on the D2DLink console window, under **D2D Express Opportunities**, click on **View All**.



# Processing a D2D Express Order – For a FedEx Shipment

2. Review the transactions located in the **Awaiting Commitment** section of the window.

**Awaiting Commitment** (Available: 1, Missed: 0) Refreshed Less Than 1 Minute Ago

Trans ID	OEM	Part #	Description	Time Rem	Qty Rq	QOH	Shipment
8683956	GM	22811107	MIRROR	1 hour 26 mins	1	1	Fedex

Ship To: NORTON, OH

3. Verify you have the part in stock and then double click the offer you want to accept.
4. If you are the first dealer to respond to the order, a confirmation window will display. Click the **Yes** option under **Do you agree to sell this part** and then click **OK**. The order will drop down into the **Committed Sales** section of the window.



# Processing a D2D Express Order – For a FedEx Shipment

If the order displays **Missed** in the **Time Rem** column (Time Remaining), it is no longer available for sale. An Alert message will display when you open the order. To remove the order from the Awaiting Commitment window, click **OK**.



# Processing a D2D Express Order – For a FedEx Shipment

5. Double-click the transaction in the **Committed Sales** section to open D2D Express Details.

Committed Sales (Committed Today: 6, Stopped: 0)

Trans ID	Status	OEM	Part #	Description	Qty Rq	Ship To	Shipment
8883958	Committed	GM	22611107	MIRROR	1	NORTON, OH	Fedex

SPAC # : GMS090431      Control # : 1597      Trading # :

6. Click **Setup Shipment**.



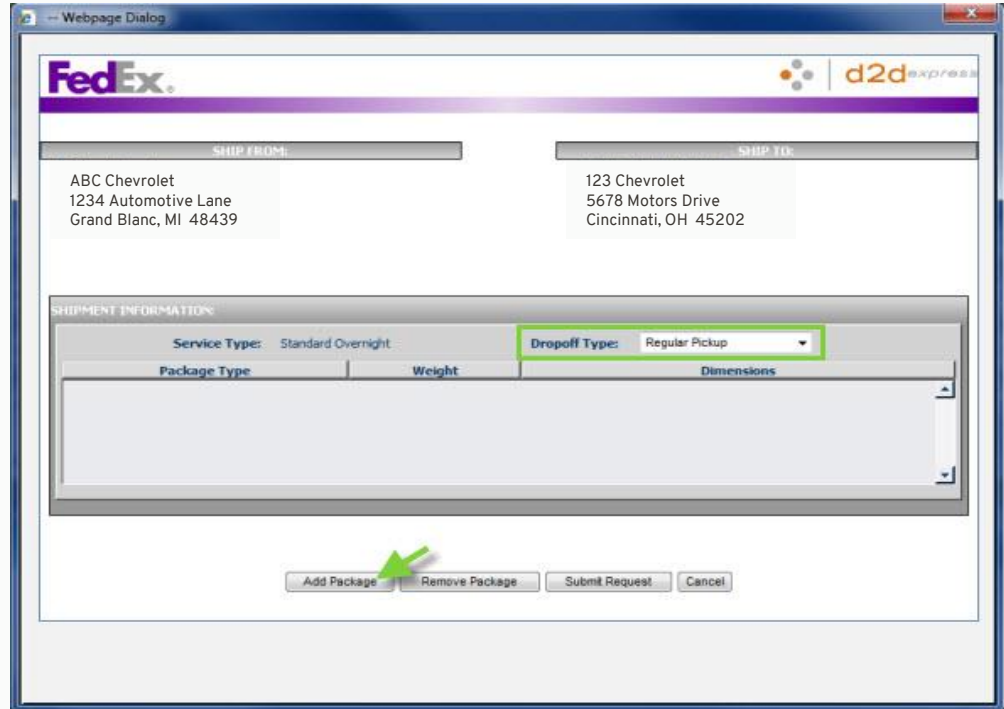
New Functionality  
for U.S. Dealers

# Processing a D2D Express Order – For a FedEx Shipment



7. The **Dropoff Type** drop-down menu will default to “Regular Pickup”. This is the correct dropoff type.
8. Click **Add Package**.

New Functionality  
for U.S. Dealers



# Processing a D2D Express Order – For a FedEx Shipment



9. Select the **Package Type** from the drop-down.
10. Type the **Shipment Weight**.
11. If you selected **Your Packaging** from the **Package Type** drop-down, type the **Shipment Size** (*Height, Width, and Length*).
12. Click **Add**.

New Functionality  
for U.S. Dealers

**Note: Refer to page 37 for how to find part dimensions in PWB.**

Package Details -- Webpage Dialog

**FedEx**

Package Type: Your Packaging

Shipment Weight: 15 Lbs\*

Shipment Size:

Height: 12 inches\*

Width: 4 inches\*

Length: 9 inches\*

\* Required Fields

Add Incel

# Processing a D2D Express Order – For a FedEx Shipment



## Adding multiple packages

- The **Add Package** button will allow you to add multiple packages for the order if needed.
- The same **Package Details** page will appear for you to complete.

New Functionality  
for U.S. Dealers

SHIP FROM: HALLMAN MOTORS LIMITED  
190 7th Ave  
Hanover, ON N4N 2H1

SHIP TO: GMCA Express Test21  
738 Evans Avenue  
Vancouver, BC V6A2K9

SHIPMENT INFORMATION:

Service Type: Dropoff Type: Regular Pickup

Package Type	Weight	Dimensions
Your Packaging	1 lb(s).	Height: 1 Width: 1 Length: 1
Your Packaging	2 lb(s).	Height: 2 Width: 2 Length: 2
Your Packaging	3 lb(s).	Height: 3 Width: 3 Length: 3
Your Packaging	4 lb(s).	Height: 4 Width: 4 Length: 4

Add Package Remove Package Submit Request Cancel

Package Details -- Webpage Dialog

Package Type: Your Packaging

Shipment Weight: 15 Lbs\*

Shipment Size:

Height: 12 inches\*

Width: 4 inches\*

Length: 9 inches\*

\* Required Fields

Add Cancel

# Processing a D2D Express Order – For a FedEx Shipment



13. You will return to the **Setup Shipment** window. Click **Print Label**.

SHIP FROM: Bailey Automotive, 4205 Highlander Pkwy, Kitchener, ON N2A 1K1, Contact Phone: (519) 555-1110

SHIP TO: SENLNIK CHEVEROLET, 3333 HUNTSBERGER DR, CALGARY, AB T1X 1P7

SHIPPING INFO: Requested On: 4/8/2014 10:36:36 AM, Customer Reference: 798481821110, Tracking #: 798481821110, Service Type: Standard Overnight, Dropoff Type: Regular Pickup

Package Type	Weight	Dimensions	Tracking No.	Label
Your Packaging	15	Height: 12, Width: 4, Length: 9	798481821110	Print Label

New Functionality  
for U.S. Dealers

# Processing a D2D Express Order – For a FedEx Shipment



## FedEx Label

- The FedEx shipping label will display.** Print the label for the shipment and close the window when complete. The tracking number will automatically be added to the D2D Express Details window.
  - Save a PDF of the label to your computer for auditing purposes or if a re-print is needed.
  - Please note, selling dealers will need to create a commercial invoice and include it on the package for shipments to U.S. Possessions (Guam, Puerto Rico, U.S. Virgin Islands). Refer to page 47 for an example of a Commercial Invoice..
- Click **Close** to return to the D2D Express Details window.
- Click **Save**. This will change the order Status to Shipping Confirmed.



New Functionality  
for U.S. Dealers



- Click the **X** in the upper right-hand corner of the D2D Express Details window to close.
- Ship the part.

# Processing a D2D Express Order – Local Shipments

# Processing a D2D Express Order – Local Shipments

---



## Local – Dealer Delivery Orders

- Steps 1-5 in **Processing a D2D Express Order** as noted above, are the same steps you will take for Local only dealer delivery orders.
- Beyond step 5 above, instructions in processing a local shipment change to include printing a packing slip and the buyer sign-off sheet for the order, rather than printing a FedEx label.
- To ensure a thorough understanding, complete steps are given in the follow pages, pages 21 - 26.

### As a reminder:

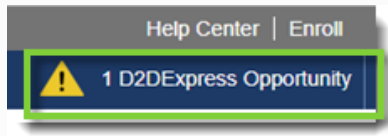
D2D Express orders must be processed and completed on the same day you commit to it.

- Orders in your local delivery area must be delivered by the close of business the following day. Suggestion: Obtain a signature acknowledging proof of delivery by SPAC case and part #. This proof should be retained for 30 days.

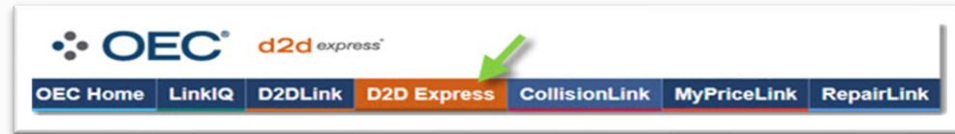
# Processing a D2D Express Order – Local Shipments



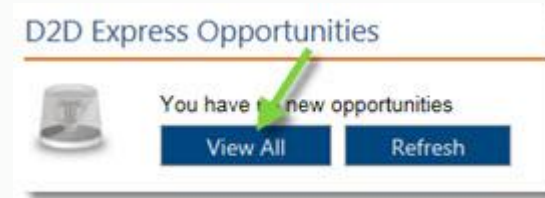
1. There are several ways to get to the D2D Express opportunity window:
  - When new opportunities arrive, a D2D Express real-time notification displays in the upper right-hand corner of any window. Click the notification to access the D2D Express Overview.



- Click the **D2D Express** tab.



- OR on the D2DLink console window, under **D2D Express Opportunities**, click on **View All**.



# Processing a D2D Express Order – Local Shipments



2. Review the transactions located in the **Awaiting Commitment** section of the window.

Awaiting Commitment (Available: 1, Missed: 0) Refreshed Less Than 1 Minute Ago

Trans ID	OEM	Part #	Description	Time Rem	Qty Rq	QOH	Shipment
8683956	GM	22811107	MIRROR	1 hour 26 mins	1	1	Fedex

Ship To: NORTON, OH

3. Verify you have the part in stock and then double click the offer you want to accept.
4. If you are the first dealer to respond to the order, a confirmation window will display. Click the **Yes** option under **Do you agree to sell this part** and then click **OK**. The order will drop down into the **Committed Sales** section of the window.



# Processing a D2D Express Order – Local Shipments



If the order displays **Missed** in the **Time Rem** column, it is no longer available for sale. An Alert message will display when you open the order. To remove the order from the Awaiting Commitment window, click **OK**.



# Processing a D2D Express Order – Local Shipments



- Double-click the transaction in the **Committed Sales** section to open D2D Express Details.

**Committed Sales** (Committed Today: 1, Stopped: 0)

Trans ID	Status	OEM	Part #	Description	Qty Rq	Ship To	Shipment
80906	Committed	GM	25828247	MOUNT	1	Cleveland Heights, OK	Dealer Delivery

SPAC #: 0000015 9      Control #: 0000001

- Click **Confirm Shipment**.

**GM General Motors**

Print | Save | **Confirm Shipment** | ~~Cancel~~

**Sold By**  
Nada 18 Oeconnection(Demo)  
2566 Circle City  
Cleveland Heights, OK 73124, US  
(231) 896-1896

**Sold To**  
OEConnection Demo One  
Parts Division  
ATTN: Parts Manager  
888 Clarence Drive  
Cleveland Heights, OK 55133-0000, US

**Offer Information**  
Requested On: 5/24/2017

**Ship To**  
OEConnection Demo One  
Parts Division  
ATTN: Parts Manager  
888 Clarence Drive  
Cleveland Heights, OK 55133-0000, US  
Ship Method: Dealer Delivery  
Tracking #:

Part #	Description	Line Remarks	Qty
25828247	MOUNT		1

*This is not a packing slip. Please confirm shipment.*

# Processing a D2D Express Order – Local Shipments



7. The **Shipment Confirmation** window will display. Click **OK**.



8. You will be returned to the D2D Express Details window. Click **Save** to complete the order.





# D2D Express Direct (Manual SPRINT)



# D2D Express Direct (Manual SPRINT)

## (New) Express Direct (Manual SPRINT)

A simple way to request a “manual” SPRINT. The request can now be made by dealers via Parts Workbench (PWB) and completed through the OEC D2D Express system. Replaces contacting SPAC for a manual SPRINT.

- Can only be used **IF** the buying dealer has contacted an ACDelco DA/dealer, with inventory, who agreed to sell the part via Express Direct.
- Express Direct requests may be submitted **AFTER** the D2D Express (auto-SPRINT) process has completed.
- All Express Direct requests sent to OEC between 8:00 am and 8:00 pm Eastern Time will “shop” that selling ACDelco DA/dealer within 10-15 minutes.
- Selling ACDelco DAs/dealers must “commit and confirm” the request, including printing the FedEx Label, **within 90 minutes of the request or before 8:30 pm Eastern Time, whichever comes first.**
  - If not confirmed within this time frame, the order will expire and will be removed from the dealer’s OEC D2D Express Console and sent back to GM.
- If an Express Direct request is placed outside of 8:00 am to 8:00 pm Eastern Time, the SPAC case will “hold” until the next 11:00 am Eastern Time shopping cycle.
- Express Direct requests that are **NOT** “committed and confirmed” will remain active in the CCA ordering system and can be shopped again via Express Direct. Once the case is returned to GM, the selling ACDelco DA/dealer can no longer SPRINT this part; they have lost this sale.

**Note:** There are some parts that do not shop through these processes. Please refer to **Criteria** on page 43 and 44.



# D2D Express Direct (Manual SPRINT)

## (New) Express Direct (Manual SPRINT) Continued

### New or Changed

- **(New)** The part number and the SPAC Case number are now included on the FedEx Label.
- **(Change)** Updated weights and measures within the CCA system to ensure accurate information is used to identify parts that are too heavy or too large to be shipped via FedEx overnight air.
- **(New)** An Excel file with part numbers and weights/dimensions has been added within the OEC Help Center, click on “d2d Express”. Under the headline “Processing D2D Express Transactions”, click on the “Processing a D2D Express Order: GM U.S.” article.
  - **SPRINT Indicators:** This Excel file also includes the CURRENT SPRINT indicator (Y/N/L) by part number as of July 9, 2021. This information will help you determine if the part is eligible for D2D Express or Express Direct.

# D2D Express Direct (Manual SPRINT) Continued



## Overview

### (New) Express Direct (Manual SPRINT) Continued:

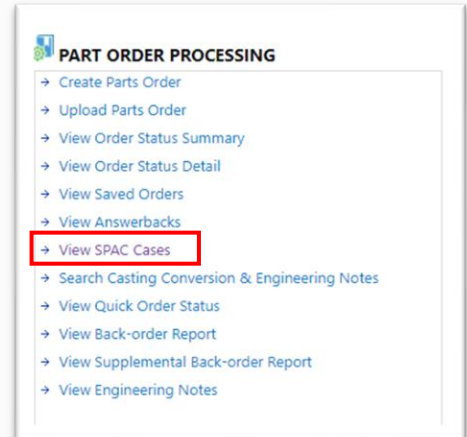
- **Auto Decline List:** Selling dealers should check their “auto decline” list in the D2D Express Portal for any parts that dealers have listed as “auto-decline”. If you have a part listed here and agree to SPRINT this for another Dealer, the SPAC case will **NOT** come through the D2D Express portal. The buying dealer will receive an error message – “Dealer unable to complete Express Direct request.”
- **Selling ACDelco DA/Dealer Parts Inventory:** The D2D Express system receives a file of ACDelco DA/dealer inventory for each ACDelco DA/dealer code that subscribes to D2D Express. The SPRINT process looks for available inventory. We recommend the following to ensure parts are visible to D2D Express:
  - Do not place parts on hold in the D2D Express Portal
  - Do not invoice parts prior to confirming the request in the D2D Express portal
  - If you do not have inventory when the sale is sent directly to you via Express Direct, it will be sent back to the system and the buying dealer will see an answerback of “Dealer XXXXXX Unable to Complete Express Direct Request”. The selling ACDelco DA/dealer will never see the request.



# Requesting a Part Via Express Direct

## Buying dealer **requests** the part via Parts Workbench (PWB)

1. Determine if the part is eligible for Express Direct. Review Criteria on Pages 43 and 44.
2. View the D2D Locator to determine ACDelco DAs/dealers with inventory.
3. Contact ACDelco DAs/dealer(s) with inventory to determine if they are willing to sell the part.
  - **Note:** As a part of the SPAC Case Resolution Process, SPAC advisors will contact ACDelco DAs/dealers with inventory to obtain parts for open all open SPAC Cases. However, Express Direct is a way in which dealers can speed up the process and obtain a part, possibly faster, for their specific SPAC Case.
4. If selling ACDelco DA/dealer agrees to sell/ship the part, access **PWB in GlobalConnect**.
5. Under **PART ORDER PROCESSING**, Click on the **View SPAC Cases** link.





# Requesting a Part Via Express Direct

Buying dealer **requests** the part via Parts Workbench (PWB)

- From the **View SPAC Case details** screen, enter the SPAC Case number and Part Number, click on **Search**.

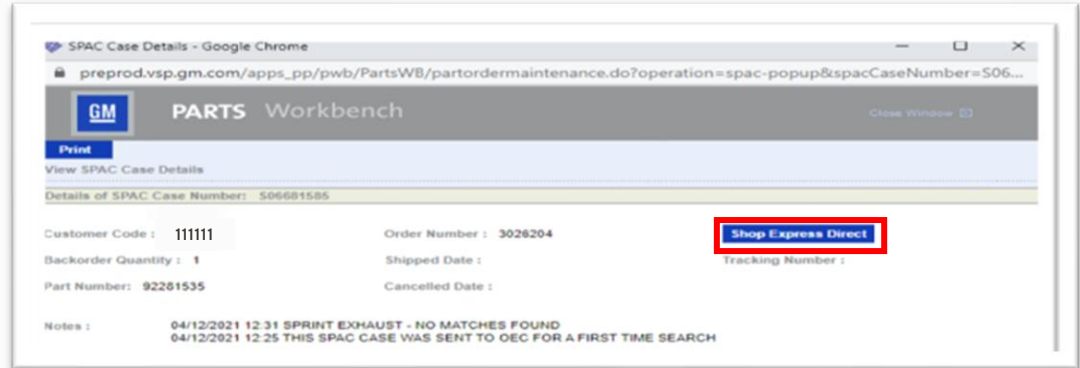
The screenshot shows a web application interface for viewing SPAC cases. At the top, there is a header bar with the title "View SPAC Cases" and navigation links for "Help", "Print", and "Logout". Below the header, there is a sub-header "View SPAC Case details". The main content area is titled "SEARCH FOR SPAC CASES" and includes a red asterisk indicating required fields. The form contains three input fields: "Customer Code:" with the value "111111", "SPAC Case Number:" with the value "S06681585", and "Part Number:" with the value "92281535". A blue "Search" button is located at the bottom right of the form, highlighted with a red border.



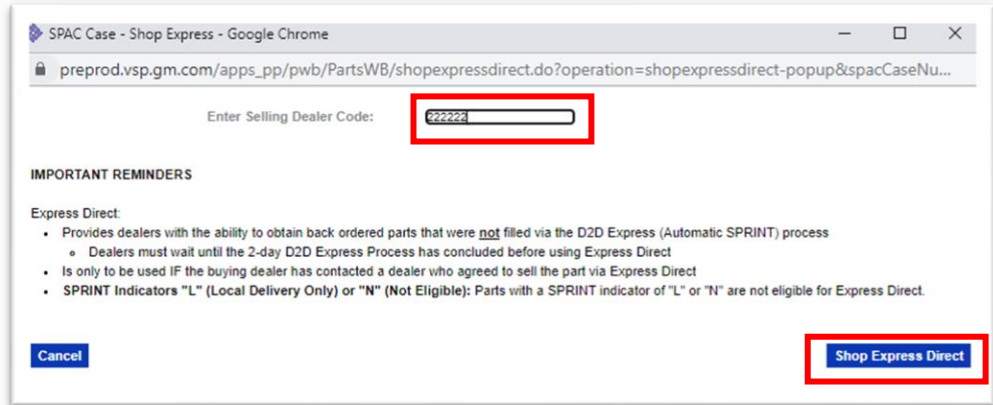
# Requesting a Part Via Express Direct

Buying dealer **requests** the part via Parts Workbench (PWB)

7. Click on the **Shop Express Direct** button.



8. Enter **Selling ACDelco DA/dealer Code**.



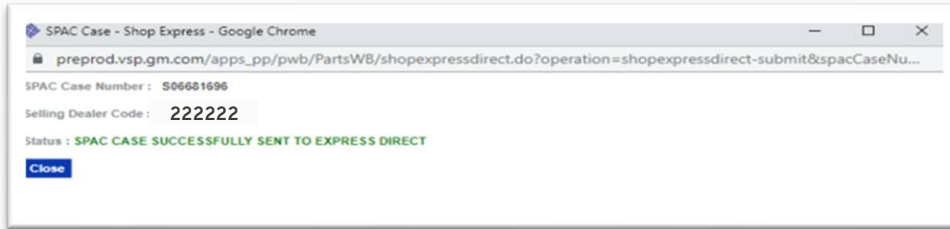
9. Click on the **Shop Express Direct** button.



# Requesting a Part Via Express Direct

## Buying dealer **requests** the part via Parts Workbench (PWB)

10. Your SPAC Case has been sent to the selling ACDelco DA/dealer to confirm and commit as



11. The buying dealer will receive updates via the SPAC Case Details screen when the selling ACDelco DA/dealer Commits and Confirms the transaction:

- Selling ACDelco DA/dealer commit message: [Date] [Time] Dealer 222222: Tentative SPRINT response received  
\*\*\*\*[Date] [Time]
- Selling ACDelco DA/dealer confirm message: 00001 qty of 92281535 SPRINTED ON  
[DATE] BY [SELLING ACDELCO DA/DEALER NAME]  
[SELLING ACDELCO/DEALER ADDRESS]  
OVN TRACKING NUMBER: 123456789999



# Processing an Express Direct Order

## Selling ACDelco DA/dealer **receives** transaction via the OEC D2D Express Portal

1. Once the SPAC Case has successfully been sent to the selling ACDelco DA/dealer:
  - The SPAC Case will appear in the Selling ACDelco DA's/dealer's OEC D2D Express Portal under Awaiting Commitment.
  - The selling ACDelco DA/dealer will process the Express Direct order just like any other D2D Express transaction. Refer to pages 9 – 18.
  - Selling ACDelco DAs/dealers must “commit and confirm” the request, including printing the FedEx Label, **within 90 minutes of the request or before 8:30 pm Eastern Time, whichever comes first.**
    - If not confirmed within this time frame, the order will expire and will be removed from the dealer's OEC D2D Express Console and sent back to GM.
    - Buying dealer will receive the following message via their SPAC Case Details screen

[Date] [Time]

\*\*\*\*ATTN PARTS MGR - SPAC CASE SXXXXXXXXX UPDATE\*\*\*\*

DEALER UNABLE TO COMPLETE EXPRESS DIRECT REQUEST

# How to Find Part Dimensions in Parts Workbench



# Part Dimensions in PWB

- Access PWB
- Select **Search Part Information**

**GlobalConnect**

Welcome to Parts Workbench

- PART INFORMATION & AVAILABILITY**
  - Search Part Information
  - Ignition Switch Ordering Tool
  - Locate Part
- MANAGE RETAIL INVENTORY**
  - Manage Stocking Policy Proposals
  - Create New or Manage Current Stocking Policy
  - View Stocking Policy Detail
  - Run Order Query
  - Run Obsolescence Protection Query
  - View Retail Sales KPI
  - View Inventory Value KPI
- PART ORDER PROCESSING**
  - Create Parts Order
  - Upload Parts Order
  - View Order Status Summary
  - View Order Status Detail
  - View Saved Orders
  - View Answerbacks
  - View SPAC Cases
  - Search Casting Conversion & Engineering Notes
  - View Quick Order Status
  - View Back-order Report
  - View Supplemental Back-order Report
  - View Engineering Notes
- REPORTS & TOOLS**
  - View Daily Parts Invoices
  - View Dealer Daily Report
  - View E-Packing Slips
  - View Parts & Accessories Statements
  - ▣ Accessory Information Center
  - ▣ Dealer Fixed Operations Advisory Board Issues
  - ▣ GM Electronic Parts Information (GM EPIC)
  - ▣ Key Code Lookup
  - ▣ Service Information (SI)
  - ▣ TIS2WEB
  - ▣ earnPOWER



# Part Dimensions in PWB

- Enter a valid part number(s) and click on **Search**

**Search Part Information** Help

View basic part information and supersession data for specific part numbers.

---

**SEARCH PART INFORMATION**

**Customer Code : \***

Please enter one or more the GM Part Numbers to view more detailed part information.

Part Number:		Part Number:	
1 .	<input type="text" value="19245433"/>	11 .	<input type="text"/>
2 .	<input type="text"/>	12 .	<input type="text"/>
3 .	<input type="text"/>	13 .	<input type="text"/>
4 .	<input type="text"/>	14 .	<input type="text"/>
5 .	<input type="text"/>	15 .	<input type="text"/>
6 .	<input type="text"/>	16 .	<input type="text"/>
7 .	<input type="text"/>	17 .	<input type="text"/>
8 .	<input type="text"/>	18 .	<input type="text"/>
9 .	<input type="text"/>	19 .	<input type="text"/>
10 .	<input type="text"/>	20 .	<input type="text"/>



# Part Dimensions in PWB

- View Part Dimensions below.

Superseded Part Information					
Supersession information for the current part is displayed below. Supersession information is derived from Host system and is based upon your inventory. Click on linked part numbers to view additional supersession data.					
Part No.	Superseded By	SE INT	Date Superseded	Replacing Quantity	Backorder Indicator
19245433	---		---	---	
Basic Part Information					<a href="#">→ Locate Part</a>
GM Part Number: 19245433	Catalog Group: 2.725	<a href="#">View Engineering Notes</a>			
AC Delco Number:	Product Line Code: 56C				
Stratification Code: D	Description: HEADLAMP ASM				
PRICING USD					
Dealer: 164.95	Trade: 0.00	List: 0.00	Core: 0.00		
Effective Date: 2019-12-01	Future: 0.00	Future Price Ind.: N			
GSMP: N	Temporary Price Ind.: N	Service Lane Ind: N			
INVENTORY					
First Year: 2004	Last Year: 2005	Franchise Code: 00	Vintage Part: N		
LOGISTICS					
GM Min. Buy Qty: 1	Dist. Qty: 1	Merchandise Qty: 1			
	Hazardous: N	AWC: F			
STOCKING					
CSO Ret.Ind.: Y	Pkg Height: 11.25 inch	Pkg Width: 11.5 inch			
	Pkg Length: 19.75 inch	Pkg Weight: 5.29 lbs			

- New:** An Excel file with part numbers and weights/dimensions has been added within the OEC Help Center, click on “d2d Express”. Under the headline “Processing D2D Express Transactions”, click on the “Processing a D2D Express Order: GM U.S.” article.
- SPRINT Indicators:** This Excel file also includes the CURRENT SPRINT indicator (Y/N/L) by part number as of July 9, 2021. This information will help you determine if the part is eligible for D2D Express or Express Direct.

# Understanding Your D2D Express Window



# Understanding Your D2D Express Window

The following information is available on the D2D Express window:

<b>Dealer Contact Information</b>	Name, address, and phone number of the selling dealer
<b>Transaction Information</b>	Date of request, specific order information
<b>Sold To</b>	Receiving dealer's name and contact information
<b>Shipping Info</b>	Receiving dealer's name and address
<b>Ship Method</b>	Shipping method information
<b>Part Description</b>	Description of part
<b>Part #</b>	Part number



# Understanding Your D2D Express Window

The following menu options are available on the D2D Express window:

<b>Print</b>	Print the details of the order
<b>Save Changes</b>	Save the current information
<b>Set Up Shipment</b>	Click to set up your shipping company information
<b>Close</b>	Close the Details window
<b>Stop Sale</b>	Cancel the sale



# D2D Express and Express Direct

---

## Criteria

- Most SPAC Cases will automatically shop ACDelco DA/dealer inventory via D2D Express for the 1<sup>st</sup> 2 days that the SPAC cases is open. However, there are a few exceptions.
- The following parts/orders do not shop D2D Express or Express Direct:
  - Parts with a SPRINT indicator “N” (No)
  - Accessory parts
  - Performance parts
  - Orders on HOLD
  - Restricted parts
  - Parts on National Control 5
  - Orders that originated in RIM
  - Substance of Concern (SOC) restricted parts
  - Ship Direct Orders – Ship Direct orders flow directly to the source/supplier and therefore are unable to shop through D2D.



# D2D Express and Express Direct

---

## Criteria for **Express Direct** ONLY

- In addition to the Criteria given on the previous page, the below parts will not shop Express Direct:
  - Parts with a SPRINT indicator “L” (Local Delivery)
  - Hazardous parts
- As a reminder, D2DLink remains another option for dealers to procure material directly from other ACDelco DAs/dealers. For details on how to use D2DLink:
  - Training resources website: <https://go.oeconnection.com/gm-d2d-resource>
  - Additional training resources: <http://oeconnection.zendesk.com>
  - Contact OEC. The OEC customer support team can provide detailed information on the locator and eCommerce (PayPal) functionality as well. Refer to page 46 for contact information.

# D2D Express and Express Direct



## SPRINT Dealer Best Practices

- Verify that you have the part available for sale PRIOR to committing.
- Verify the part you have is in saleable condition (must be new, unused, free of damage, and in original packaging).

### Local delivery:

1. Commit, print the packing slip and buyer sign-off sheet, and confirm the transaction via the OEC D2D Express portal. This step also triggers the financial transactions to complete the sale.
  - Save a PDF of the documents to your computer for auditing purposes or if a re-print is needed.
2. Prepare the part for drop off at the requesting dealer's location.
  - Fragile items (i.e., moldings) should be boxed/overpacked to prevent damage during shipment.

### FedEx Delivery:

1. Commit, setup shipment, print FedEx label, and confirm the transaction via the OEC D2D Express portal. This step also triggers the financial transactions to complete the sale.
  - Save a PDF of the label to your computer for auditing purposes or if a re-print is needed.
  - Please note, selling dealers will need to create a commercial invoice and include it on the package for shipments to U.S. Possessions (Guam, Puerto Rico, U.S. Virgin Islands). Refer to page 47.
2. Prepare the part for FedEx pickup.
3. Fragile items should be boxed/overpacked to prevent damage during shipment.

# D2D Express and Express Direct

---



## Additional Information

For information on getting started or questions regarding the processing of a D2D Express order including the D2D Express GM Standards of Participation, go to <http://oeconnection.zendesk.com> from any browser and click on “d2d express”. No sign-in is required.

- OEConnection Sales (enrollment assistance): 888-776-5792 , ext. 3
- OEConnection Technical Support: 888-776-5792 , ext. 2
- OEC Email address: [support@oeconnection.com](mailto:support@oeconnection.com)
- SPAC: 855-GMCARES (855-462-2737)

# D2D Express and Express Direct



## Commercial Invoice

MARKS/ NOS.		NO. OF PKGS.	TYPE OF PACKAGING	FULL DESCRIPTION OF GOODS	QTY	UNIT OF MEASURE	WEIGHT	UNIT VALUE	TOTAL VALUE	
1 OF 1				COVER KIT GM PART 24289T20	1			\$262.27	\$262.27	
		<b>TOTAL NO. OF PKGS.</b>	<b>SEE REVERSE SIDE FOR HELP WITH THE ABOVE SECTION</b>				<b>TOTAL WEIGHT</b>		<b>TOTAL INVOICE VALUE</b>	\$262.27

FOB  
 C & F  
 CIF

THESE COMMODITIES ARE LICENSED FOR THE ULTIMATE DESTINATIONS SHOWN  
 DIVERSION CONTRARY TO UNITED STATES LAW IS PROHIBITED  
 I DECLARE ALL THE INFORMATION CONTAINED IN THIS INVOICE TO BE TRUE AND CORRECT  
 SIGNATURE OF SHIPPER/EXPORTER (TYPE NAME AND TITLE AND SIGN) \_\_\_\_\_ DATE 3-Feb-21  
 Name of person creating the invoice \_\_\_\_\_



# D2D Express, Express Direct, and D2DLink

## SPRINT Eligibility Quick Reference Guide

SPRINT Indicator & Program Description	D2D Express (Auto-SPRINT)	D2D Express Direct (Manual SPRINT)	D2DLink - PayPal
<p><b>“Y” - Eligible for SPRINT</b></p> <ul style="list-style-type: none"> <li>Part is not likely to be damaged during overnight FedEx shipment</li> <li>Weight is under FedEx overnight (OVN) limit of 150 lbs.</li> <li>Dimensions are within FedEx OVN limits               <ul style="list-style-type: none"> <li>Up to 119" in length</li> <li>Up to 165" in length plus girth (L+2W+2H)</li> </ul> </li> <li>FedEx label is generated upon "confirm" in the D2D Express Console</li> </ul>	<p>1<sup>st</sup> two days of the SPAC case existence, it will shop ACDELco Direct Accounts (DAs) and dealer inventory in various waves within the local range, then to all ACDELco DAs and Dealers (GM covers freight; GM pays spiff/incentive to selling dealer/ACDELco Direct Account)</p> <ul style="list-style-type: none"> <li>Every 15 minutes GM &amp; OEC exchange files with newly created SPAC cases</li> <li>SPAC case shops ACDELco DAs and dealer inventory</li> <li>Selling ACDELco DAs/dealers commit, confirm and print FedEx Label OVN shipment</li> <li>GM generates parts invoice and selling ACDELco DA/dealer receives spiff/incentive</li> <li>GM pays freight</li> </ul>	<p>Buying dealer sends a request for a SPAC case to a specific selling ACDELco DA/dealer through Parts Workbench (GM covers freight; GM pays spiff/incentive to selling dealer/ACDELco Direct Account)</p> <ul style="list-style-type: none"> <li>Buying Dealer contacts selling ACDELco DA/dealer to confirm they have inventory</li> <li>Buying dealer selects Express Direct in Parts Workbench and enters selling ACDELco DA/dealer code</li> <li>SPAC case shops <u>specific</u> selling ACDELco DA/dealer inventory</li> <li>Selling ACDELco DA/dealer commits, confirms and prints FedEx Label for FedEx OVN shipment</li> <li>GM generates parts invoice and selling ACDELco DA/dealer receives spiff/incentive</li> <li>GM pays freight</li> </ul>	<p>Buying dealer sends a request for any part to a selling ACDELco DA/dealer and pays for the part on their own (GM is not involved; private transaction between ACDELco DAs/dealers; GM does not pay spiff or freight)</p> <ul style="list-style-type: none"> <li>GM is not involved in these transactions</li> <li>GM does not pay freight</li> <li>GM does not pay spiff/incentive to selling ACDELco DA/dealer</li> </ul>
<p><b>“N” - Not Eligible for SPRINT</b></p> <ul style="list-style-type: none"> <li>Part is "on Control/Review" and/or</li> <li>Part is likely to be damaged during FedEx OVN shipment and/or</li> <li>Weight is over FedEx OVN limit</li> <li>Dimensions are outside of FedEx OVN limits</li> </ul>	<p>Parts with a SPRINT Indicator of "N" will not shop ACDELco DA or dealer inventory</p>	<p>Parts with a SPRINT Indicator of "N" will not shop dealer or ACDELco DA inventory via Express Direct</p> <p>Buying dealer will receive an error message that the part is "not eligible for Express Direct"</p>	<p>GM is not involved in these transactions</p> <ul style="list-style-type: none"> <li>GM does not pay freight</li> <li>GM does not pay spiff/incentive to selling ACDELco DA/dealer</li> </ul>
<p><b>“L” - Local Only Designation</b></p> <p>Buying and selling dealer arrange for delivery since the part cannot be shipped via FedEx</p> <ul style="list-style-type: none"> <li>Part is likely to be damaged during FedEx OVN shipment</li> <li>Weight is over FedEx OVN limit</li> <li>Dimensions are outside of FedEx OVN limits</li> <li>Packing slip is generated for signature delivery (audited)</li> </ul>	<p>Every 15 minutes GM &amp; OEC exchange files with newly created SPAC cases</p> <ul style="list-style-type: none"> <li>SPAC case shops local ACDELco DAs and dealer inventory</li> <li>Selling ACDELco DAs/dealers commit, confirm and print parts invoice</li> <li>GM generates parts invoice and selling ACDELco DA/dealer receives spiff/incentive</li> </ul>	<p>Parts with a SPRINT Indicator of "L" will not shop dealer or ACDELco DA inventory via Express Direct</p> <p>Buying dealer will receive an error message that the part is "not eligible for Express Direct"</p>	<p>GM is not involved in these transactions</p> <ul style="list-style-type: none"> <li>GM does not pay freight</li> <li>GM does not pay spiff/incentive to selling ACDELco DA/dealer</li> </ul>